

NEW  
COVERAGE  
INFORMATION  
INSIDE

# OUR PLANS JUST WENT FROM BEST TO BEST EVER.



Protect your biggest investment with **industry-leading coverage** from American Home Shield.

50

YEARS OF EXPERIENCE

MORE THAN  
\$2B

HOME SERVICE CLAIMS PAID IN THE LAST 5 YEARS

UP TO  
23

ITEMS COVERED

American Home Shield 

# When your home systems and appliances break, your budget won't.

## WHAT IS A HOME WARRANTY?

A home warranty is a one-year service agreement that covers the cost to repair or replace parts of home systems and appliances that break down over time.

## WHAT TYPES OF HOMES WILL A HOME WARRANTY COVER?

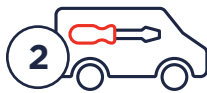
We cover single-family homes, older homes, condos, townhomes, duplexes, triplexes, and fourplexes, new construction, and mobile homes.\*

## HOW DOES A HOME WARRANTY WORK?

With coverage from American Home Shield, you know exactly what to do when things go wrong. It's as simple as this:



Request service online at [ahs.com](https://www.ahs.com) or by phone at 800.776.4663. Pay your Trade Service Call Fee.



We assign a local, qualified contractor.



Your covered home system or appliance is repaired or replaced.

## DO I NEED A HOME WARRANTY?

We think so. In fact, 1 in 4 new home buyers use their home warranty within the first 60 days of coverage.



# Coverage you can count on. From day one.

Our goal is to make homeownership easier, so we made extensive coverage upgrades to all our plans. Choose the one that works best for you and your new home, and move in with confidence.

**NEW AND  
UPDATED  
COVERAGE  
IN EVERY  
PLAN**

**ShieldComplete<sup>SM</sup>** is our most comprehensive coverage and includes all systems and appliances in the **ShieldEssential** and **ShieldPlus** plans, plus additional items — **free rekey service,\* modifications coverage, increased appliance coverage limit to \$7,000, Roof Leak Repair coverage,\*\* and unlimited refrigerant coverage.**

**ShieldPlus<sup>SM</sup>** includes all systems in the **ShieldEssential** plan, plus many major appliances like your clothes washer, dryer, refrigerator, stove, and more. Also included is an increase on the coverage limit to \$4,000 on all appliances.

**ShieldEssential<sup>SM</sup>** includes many major home systems, like HVAC, electrical, and plumbing. It also covers ceiling fans, doorbells, garage door openers, and built-in exhaust, vent, and whole house fans.

## See state-specific product and pricing flyer for more information.

An American Home Shield home warranty covers the repair or replacement of many major components of home systems and appliances, but not necessarily the entire system or appliance. Limitations and exclusions apply. See agreement for details by visiting [www.ahshome.com](http://www.ahshome.com).

**PLEASE NOTE:** Heating coverage is not available in Hawaii.

\*Rekey service is an added benefit and may be offered by a third party.

\*\*Not available in Hawaii.



# Seller Coverage Option

For up to six months while the home is on the market, sellers can get coverage for the same home systems and items (excluding rekey) included in **ShieldEssential**. No payment is due until the home closes.

**Note:** The Seller Coverage Option can be a great negotiating tool in real estate transactions when submitting offers or negotiating home inspection issues.\*

\*Coverage includes undetectable, pre-existing conditions.

## Included in every plan: Our Livable and Forgivable Coverage



This means you'll get coverage for things that aren't automatically included in many home warranty plans.

### We cover breakdowns due to:

- ✓ Normal wear and tear — no matter the age of the item
- ✓ Lack of maintenance
- ✓ Rust, corrosion, and sediment
- ✓ Undetectable, pre-existing conditions
- ✓ Mismatched systems and improper installation, repairs, or modifications

### And even things like:

- ✓ Removal of defective equipment
- ✓ Refrigerant recapture, reclaim, and disposal
- ✓ Permits and any correction of code violations (\$250 or more per agreement term when required during a covered repair or replacement)



### 30-DAY WORKMANSHIP GUARANTEE

With our 30-day workmanship guarantee, if you have an issue with your completed repair within 30 days of service, we'll send a contractor back out for no additional cost.

# Homeowners get more with American Home Shield.

You can add coverage to any plan to meet the needs of your new home, and you don't have to experience a breakdown to begin using your home warranty. Put your plan to work immediately by taking advantage of special member offers and discounts that make homeownership easier.

## ADD-ON COVERAGE

- + **Seller Coverage\***
- + **Roof Leak Repair\*\***  
(included in plan price of **ShieldComplete**, and can be added to other plans)
- + **Electronics Protection Plan†**
- + **Well Pump**
- + **Septic System Pumping and Septic Sewage Ejector Pump**
- + **Pool/Spa Equipment**
- + **Guest Unit**
- + **And more**



## SPECIAL MEMBER OFFERS

- ✓ **Smart Home Tech Installation and Setup Services‡**
- ✓ **Pre-season HVAC Tune-ups‡**
- ✓ **And more**

## Building a home?

### NEW CONSTRUCTION PLAN

Stay covered from years two through five after the builder's warranty expires. This plan can also be purchased anytime within the first year after closing on new construction.

Special member offers are not included in the Seller Coverage Option. For buyer use only.

\***Seller Coverage Option:** Subject to a \$2,000 cap during the listing period. Renewable upon review at the discretion of American Home Shield after 6-month period, up to 12 months.

\*\***Roof Leak Repair Coverage:** Not available for condos/townhomes/mobile homes. Not available in Hawaii. For buyer use only.

†**Electronics Protection Plan:** The Electronics Protection Plan is provided by Allstate Protection Plans and can only be purchased in conjunction with an American Home Shield® home service plan. Plan is subject to a \$2,000 per claim limit and a \$5,000 aggregate claim limit.

‡**Smart Home Tech Installation and Setup Services:** Smart home tech installation and setup services are provided by a third party. Not available in all areas.

‡**Pre-season HVAC Tune-ups:** Tune-ups are available seasonally (spring: cooling; fall: heating) for \$75 per unit. Not available in Hawaii. Visit [www.ahs.com/real-estate/additional-services/](http://www.ahs.com/real-estate/additional-services/) to learn more about the tune-up.

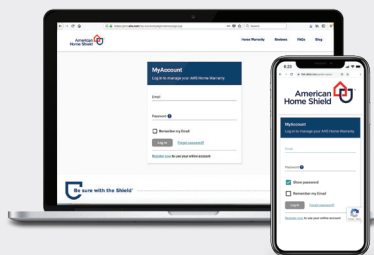


## Sign up for coverage and become a member today.

Talk to your real estate professional about joining American Home Shield. Once you become a member, register for MyAccount to manage your home warranty plan online at [ahs.com/my-account](https://ahs.com/my-account).

### MyAccount makes it easy to:

- ✓ REQUEST SERVICE ONLINE 24/7
- ✓ MANAGE YOUR HOME WARRANTY
- ✓ RENEW COVERAGE ONLINE
- ✓ CHECK THE STATUS OF SERVICE REQUESTS
- ✓ AND MORE!



Real estate professionals can place orders on behalf of clients by registering for Partner Portal at [pro.ahs.com](https://pro.ahs.com).

For sales info, call **800.735.4663**, ext. 1.